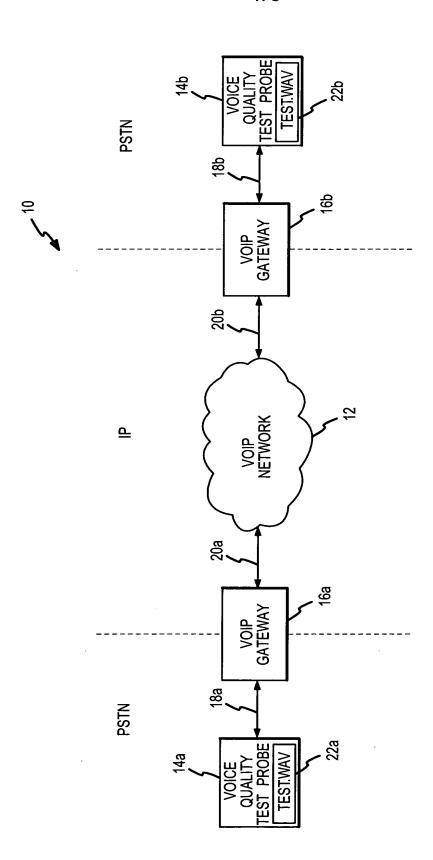
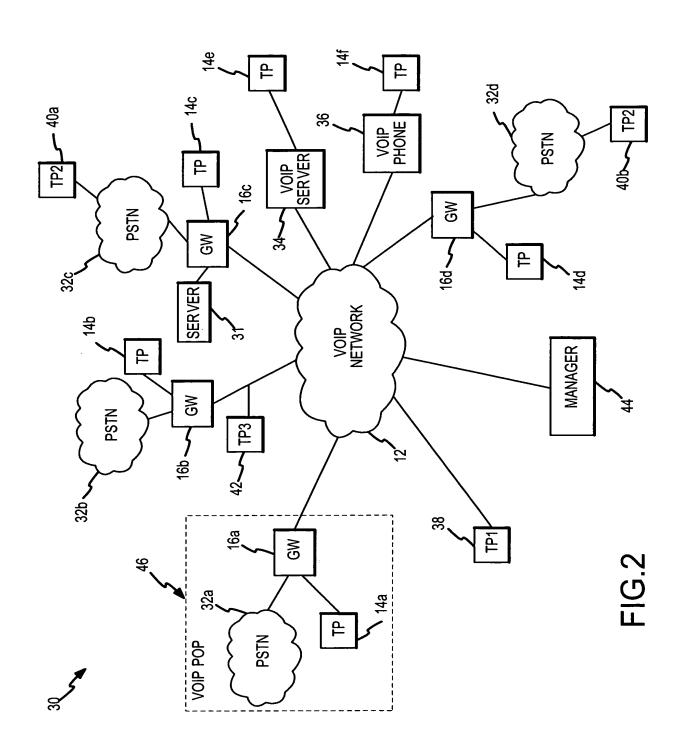
Title: Service Level Agreements Based on Objective Voice Quality Testing for Voice Over IP (VoIP) Networks Inventor: Lee Goodman Docket No.: 74120-301389 (formerly 12128-060001) Replacement Drawing – Figure 1 Sheet 1 of 6





Title: Service Level Agreements Based on Objective Voice Quality Testing for Voice Over IP (VoIP) Networks Inventor: Lee Goodman Docket No.: 74120-301389 (formerly 12128-060001) Replacement Drawing – Figure 2 Sheet 2 of 6

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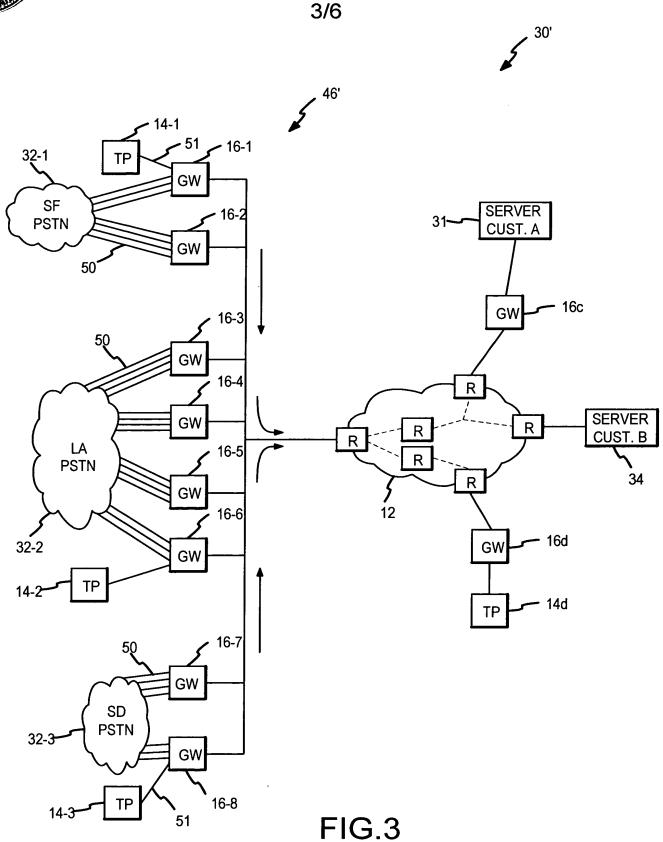




Title: Service Level Agreements Based on Objective Voice Quality Testing for Voice Over IP (VoIP) Networks Inventor: Lee Goodman

Docket No.: 74120-301389 (formerly 12128-060001)

Replacement Drawing - Figure 3 Sheet 3 of 6





Title: Service Level Agreements Based on Objective Voice Quality Testing for Voice Over IP (VoIP) Networks Inventor: Lee Goodman

Docket No.: 74120-301389 (formerly 12128-060001) Replacement Drawing - Figure 4 Sheet 4 of 6

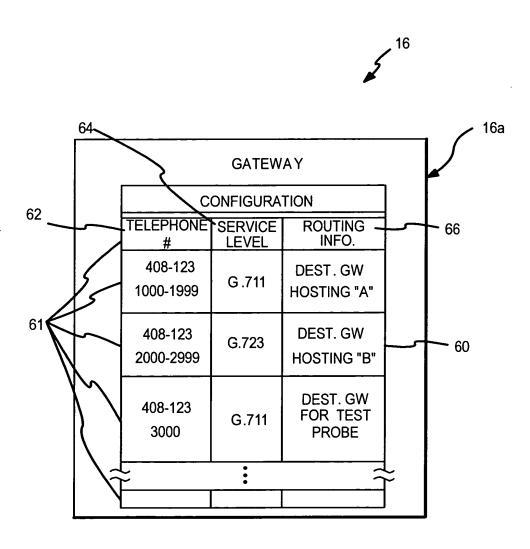


FIG.4



Title: Service Level Agreements Based on Objective Voice Quality Testing for Voice Over IP (VoIP) Networks Inventor: Lee Goodman Docket No.: 74120-301389 (formerly 12128-060001) Replacement Drawing – Figure 5 Sheet 5 of 6

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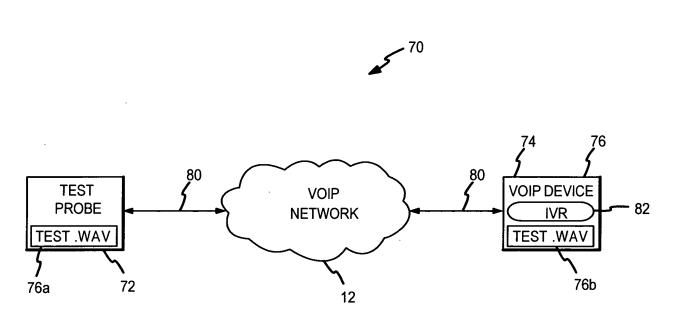


FIG.5



Title: Service Level Agreements Based on Objective Voice Quality Testing for Voice Over IP (VoIP) Networks

Inventor: Lee Goodman

Docket No.: 74120-301389 (formerly 12128-060001)
Replacement Drawing – Figure 6 Sheet 6 of 6

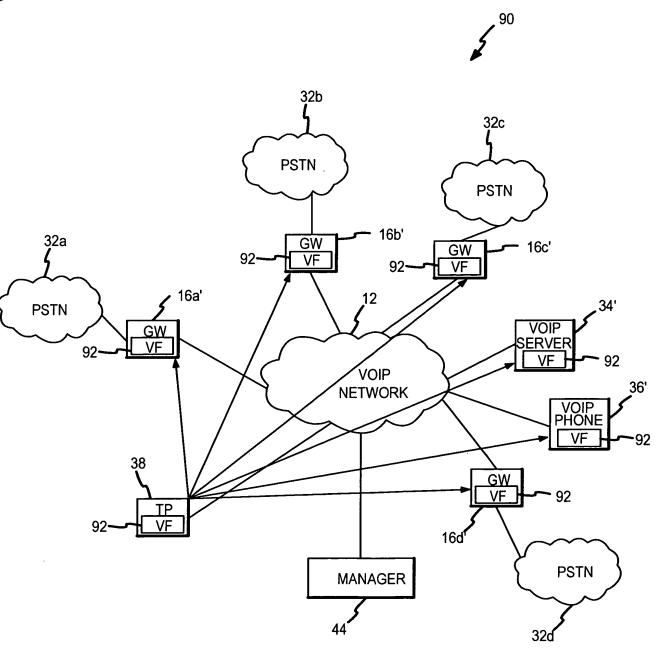


FIG.6